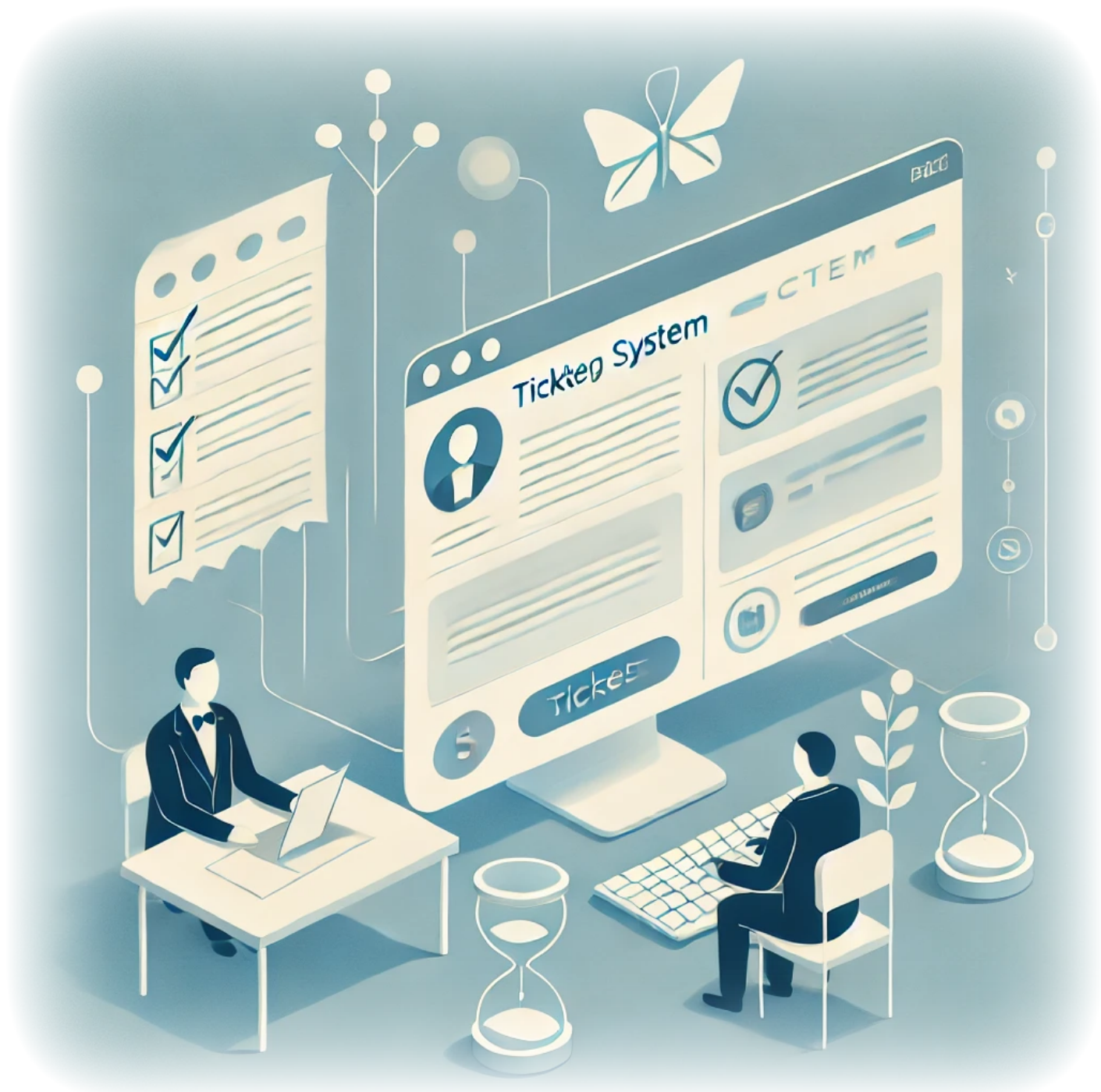


# DokuWiki



## How to Build a Simple Ticketing System in DokuWiki

**Author(s):** Louis Ouellet

Ticketing systems are invaluable tools for managing tasks, issues, or support requests in an organized and efficient way. Whether you are running a help desk or just need a way to track internal issues, a ticketing system provides a centralized method to manage communication and resolve problems promptly. In this tutorial, we will guide you through building a simple ticketing system using **DokuWiki** and the **Bureaucracy** plugin. This approach allows you to leverage DokuWiki's flexible content management capabilities while offering an easy way for users to create and track tickets.

By the end of this guide, you will have a working ticketing system with pages for creating, viewing, and managing tickets. Let's get started!

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## Enhancing DokuWiki with an Email Script for the Bureaucracy Plugin

**Author(s):** Louis Ouellet

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Enhance your DokuWiki experience with a powerful email script for the Bureaucracy Plugin. This

script streamlines communication, ensuring efficient data management and user interaction within your DokuWiki.

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