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02.01. Getting Help

General support

Having trouble getting **INI Configurator** working in your project? You can try emailing support@laswitchtech.com.

Reporting bugs

Found a problem with **INI Configurator**? Feel free to open a ticket on the **INI Configurator** repository on GitHub, but you should keep a few things in mind:

- 1. Use the GitHub issue search to check if your issue has already been reported.
- 2. Try to isolate your problem as much as possible. Try to create a minimal, verifiable, and complete example of the problem.
- 3. Enable debugging to try and retrieve as much data as possible.
- 4. Once you are sure the issue is with **INI Configurator**, open an issue with a description of the bug, steps required to reproduce, Debugging output, and the content of your src/lib/fields.json.

Requesting new features

New feature requests are usually requested by the INI Configurator community on GitHub, and are often fulfilled by fellow contributors.

- 1. Use the GitHub issue search to check if your feature has already been requested.
- 2. Please make sure you are only requesting a single feature, and not a collection of smaller features.
- 3. Once you are ready, open an issue with a description of the feature.

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