

# 02. Troubleshooting

## 02.01. Getting Help

### General support

Having trouble getting **INI Configurator** working in your project? You can try emailing [support@laswitchtech.com](mailto:support@laswitchtech.com).

### Reporting bugs

Found a problem with **INI Configurator**? Feel free to open a ticket on the **INI Configurator** repository on [GitHub](#), but you should keep a few things in mind:

1. Use the [GitHub issue search](#) to check if your issue has already been reported.
2. Try to isolate your problem as much as possible. Try to create a [minimal, verifiable, and complete](#) example of the problem.
3. Enable debugging to try and retrieve as much data as possible.
4. Once you are sure the issue is with **INI Configurator**, [open an issue](#) with a description of the bug, steps required to reproduce, Debugging output, and the content of your `src/lib/fields.json`.

### Requesting new features

New feature requests are usually requested by the [INI Configurator community on GitHub](#), and are often fulfilled by fellow contributors.

1. Use the [GitHub issue search](#) to check if your feature has already been requested.
2. Please make sure you are only requesting a single feature, and not a collection of smaller features.
3. Once you are ready, [open an issue](#) with a description of the feature.

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<https://laswitchtech.com/en/projects/ini-configurator/documentation/02/index>



Last update: **2024/12/04 19:47**