02. Troubleshooting

02.01. Getting Help

General support

Having trouble getting **INI Configurator** working in your project? You can try emailing support@laswitchtech.com.

Reporting bugs

Found a problem with **INI Configurator**? Feel free to open a ticket on the **INI Configurator** repository on GitHub, but you should keep a few things in mind:

1. Use the GitHub issue search to check if your issue has already been reported.
2. Try to isolate your problem as much as possible. Try to create a minimal, verifiable, and complete example of the problem.
3. Enable debugging to try and retrieve as much data as possible.
4. Once you are sure the issue is with **INI Configurator**, open an issue with a description of the bug, steps required to reproduce, Debugging output, and the content of your `src/lib/fields.json`.

Requesting new features

New feature requests are usually requested by the INI Configurator community on GitHub, and are often fulfilled by fellow contributors.

1. Use the GitHub issue search to check if your feature has already been requested.
2. Please make sure you are only requesting a single feature, and not a collection of smaller features.
3. Once you are ready, open an issue with a description of the feature.

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